



CANCELLATION POLICY

When you book we will ask you for a credit card / debit card number and expiry date to secure the booking. We will only use this card in the event of a late cancellation or no show.

FORTY EIGHT HOURS

Cancellations made within forty eight hours of arrival date, (not arrival time) will incur full charge. Reservations of more than two nights will be charged in full for the two nights , there is no charge for all subsequent nights .

DISCOUNTED BOOKINGS

If following confirmation, the number of rooms or nights originally booked are reduced the discounted rate will no longer apply and the standard room rates will be applied.

THIRD PARTY BOOKINGS

When accommodation is reserved by a third party, the cancellation charges automatically become the responsibility of the third party.

NO SHOW CHARGES

All bookings are guaranteed by a credit card and late arrival. Failure to arrive will result in a no show charge being charged to your credit card up to the rack rate of the room booked

BLOCK BOOKINGS

Policy for a booking of 1-3 rooms - We will accept your cancellation without penalty up to 48 hours before your arrival. This is defined as being before 2 pm (the check-in time) 5 days before you are due to stay.

Policy for a booking of 4-6 rooms - We will accept your cancellation without penalty up to 5 days before your arrival. This is defined as being before 2 pm (the check-in time) 5 days before you are due to stay.

Policy for a booking of 7-11 rooms - We will accept your cancellation without penalty up to 7 days before your arrival. This is defined as being before 2pm (the check-in time) 7 days before you are due to stay.